

ZRE MUSIC STUDIO - 2024 Studio Policy

The teachers on the team of ZRE Music Studio pledge to guide their students in learning the art of music in an overwhelmingly positive, encouraging, and professional environment.

We empower each student to realize their individual goals and potential in the arts.

Our focus is to build the foundation of skill in order to open up multiple creative paths.

We will hand-pick elements in the curriculum to match each student's specific learning needs.

We work for our students to take away these things from their lessons:

- the joy of playing music as a lifelong hobby
- a commitment to self-improvement and learning *how* to practice
- a well-rounded knowledge of: notation, melody, harmony, composing & improvising
- a physical *and* emotional connection to their instrument (technique + expression!)
- an avenue towards moments of fun, beauty and genuine connection in their lives

STUDENT & FAMILY RESPONSIBILITIES

Students agree to arrive at each lesson punctually and well-prepared. They must be respectful of their teacher and other students (if in a group class). They will remember to bring their sheet music and notebook. Piano students should have trimmed nails.

To make progress as a pianist, near daily quality practice is necessary! We expect students to get a minimum of 3 days per week of at-home practice.

Students must have their own instrument of appropriate quality to play at home. Please ask if you need help selecting an instrument for home use. Our Lloyd Center location has a range of digital piano options, and we also recommend that you head to our partners at Portland Piano Company on NE Columbia Blvd.

Parents of younger students are encouraged to attend lessons and/or check in about assignments in order to help keep their student on track. We want to ensure that the student and parents can completely understand the goals for home practice.

All students are encouraged to play at our studio recitals and to work towards finding performance opportunities through our studio and otherwise. Festivals are available for intermediate and advanced students through the Oregon Music Teacher Association (OMTA).

TUITION AND SCHEDULE (FLAT MONTHLY RATE)

Group Lessons:

- \$155/month plus books (\$15-25 per level)

Private Lessons (materials included):

- \$170/month for 30 minute weekly lessons
- \$240/month for 45 minute weekly lessons
- \$315/month for 60 minute weekly lessons (\$160/month biweekly)

Monthly tuition rates are based on the number of guaranteed lessons in the full calendar year. Absences do not receive credit for future lessons, but we will reschedule or offer an alternative lesson whenever possible.

There will be a minimum of 41 private lessons offered throughout the year (and often more if you keep to your schedule consistently). 48 group lesson weeks are guaranteed to be offered.

Pre-planned absences, holiday breaks, and the occasional missed lesson by a teacher have been factored into the rate and will be communicated well in advance.

Tuition invoices will be sent by the 25th or 26th of the month prior to payment. Invoices are due by the 1st of the month. A \$10 late fee will be applied after the 10th of the month. Payments are generally non-refundable with late cancellations by the studio as the exception.

You may enroll in an auto-payment from your debit or credit card. Recurring late payments may result in termination of the student's enrollment.

Preferred methods of payment are credit card via Stripe. Checks are also acceptable. All automatic payments will be run through the Stripe credit processor.

STUDIO HOLIDAY SCHEDULE 2024

Fall Break - Monday, November 25th to Saturday, November 30th

Winter Break - Monday, December 23rd to Saturday, December 28th

Lessons will be held on New Year's Day and all other 3 day weekend holidays (Memorial Day, Martin Luther King, Jr. Day, etc). If you need to miss one of those days, please get in touch to reschedule in advance.

CANCELLATION POLICY

Lessons canceled with under 24 hours notice will not be provided a make-up lesson. In case of illness, lesson can be switched to Zoom.

Lessons canceled with 24 hours or more notice will be allowed a make-up lesson for that month, but not a reduction in payment. In general, only one make-up lesson will be awarded each month, but your teacher will always do their best to work with you on your schedule and situation.

Make-up Lesson Options: Reschedule, lesson via Zoom, teacher records a video lesson

STOPPING LESSONS

In order to cancel tuition, written notification must be received via email 2 weeks in advance (2 weeks before the end of the month). In the case that notice is not received by that time, the full tuition amount will be run automatically on the first of the month, and students have the option to attend all paid lessons for that month. Lessons will then cancel for the following month. *NOTE: Group Lessons require only one week's notice.*

RESCHEDULING AND MAKE-UP LESSONS

Make-up lessons do not count as credit towards the next month's tuition.

Lessons canceled on our end will be given as much notice as possible and will be rescheduled within 30 days.

We have allotted for the year that 5 student absences and 4 teacher absences will not be able to be made up due to unforeseen circumstances. In all other cases, we will strive to reschedule your lessons so that you receive full value for your tuition.

In the event that make-up lessons are too tricky to schedule, we are able to provide a short instructional video upon request as an alternative way to make up that week's lesson.

MUSIC & MATERIALS

For private students: Books & materials are included in the tuition. Your teacher will give you new books when needed. We provide lesson books, technique books, song collections, and several digital apps. You may bring your own books to lessons as well.

For group students: Books are an extra expense. Students must purchase a set of new books when moving up a level. Books are \$25 per set (or \$15 for the song book only)

We abide by copyright laws and will not be making photocopies of licensed sheet music. Please don't bring copied materials to your lesson. We do encourage students to visit a sheet music store and pick out their own favorite music to learn.

Studio-provided digital offerings include: Piano Express (for group students only), Piano Maestro by JoyTunes (for iPad only), Practice Space, Supersonics Piano, Boom Cards, Brooklyn Music Factory Games, and BandLab for Education.

STUDENT COMMITMENT

When students enroll, they are reserving their place in the studio for the entire year. Students agree to become a student of music, which means they will engage in focused study and make a commitment to doing the required work on their own.

Changes to weekly schedules will be made on a case-by-case basis. Please work to find a time slot that you can commit to on a longer-term basis.

Please note that a student's spot will not be guaranteed for the fall term if they were not enrolled in lessons during the summer term.

Alternative lesson options (such as groups, workshops, camps, and video exchanges) will be offered in the summertime in order to allow for family vacations while still reserving your spot in the studio.

PHOTO AND VIDEO WAIVER

From time to time, we use photos and short videos of students around the studio, on the studio website, or in social media posts. These videos and posts are encouraging to other students and helpful to other teachers. If you do not want your child's image(s) to be used, please let us know! In general, students love to see their pictures and videos on my website or on social media. They find it motivating and exciting to think that others want to know what they are learning. Students are identified only by first name.

By paying tuition and enrolling into ZRE Music Studio, I certify that I understand and agree to all studio policies as stated above.