ZRE Music Studio Policies

Updated October 2025

The teachers on the team of ZRE Music Studio pledge to guide their students in learning the art of music in an overwhelmingly positive, encouraging, and professional environment.

Our Philosophy

At ZRE Music Studio, we believe that learning music should feel joyful, social, and empowering. Every lesson is designed to nurture skill *and* creativity, so that music becomes a lifelong source of fun, confidence, and connection.

Through their lessons, students will:

- Discover the joy of playing and sharing music as a lifelong hobby
- Learn how to practice effectively and build self-discipline
- Develop a well-rounded understanding of notation, melody, harmony, improvisation, and composition
- Build a physical and emotional connection to their instrument
- Experience moments of beauty, creativity, and genuine connection

Student & Family Responsibilities

- Arrive at each lesson punctually, prepared, and respectful.
- Bring all materials (books, notebook, sheet music, etc.) and come ready to learn.
- Piano students should keep nails trimmed.
- Aim for <u>at least</u> three days per week of focused at-home practice.
- Parents of younger students are encouraged to attend lessons occasionally or check in about assignments.
- Students are encouraged to perform in our studio recitals and, for intermediate or advanced players, participate in OMTA (Oregon Music Teacher Association) festivals, syllabus programs, and other community events.
- Every student should have an instrument of suitable quality at home. We're happy to help with recommendations! Our Lloyd Center location offers digital piano options, and we also partner with Portland Piano Company on NE Columbia Blvd.

Tuition & Schedule (Flat Monthly Rate)

Tuition is a flat monthly rate based on an annual calendar. Rates include guaranteed lessons, teacher preparation, and access to studio resources.

Group Lessons (60 minutes weekly)

• \$155 per month + books (\$15–25 per level)

Private Lessons (includes materials)

- 30 min weekly \$170 / month
- 45 min weekly \$240 / month
- 60 min weekly \$315 / month (\$160 bi-weekly option)

Billing & Payments

- Invoices are sent shortly before the start of each new month and are due by the 1st.
- A \$10 late fee applies after the 10th.
- Preferred payment methods: credit/debit via Stripe or check.
- Payments are non-refundable except in cases of studio-initiated cancellation.
- Recurring late payments may result in termination of enrollment.

Holiday Breaks (2025-26 Academic Year)

Break	Dates
Fall Break	Nov 24 – Nov 29
Winter Break	Dec 22 – Dec 27

Lessons are held on other holidays (e.g., MLK Day, Memorial Day).

If you plan to miss one of those days, please notify your teacher to reschedule in advance.

Stopping Lessons

To discontinue lessons, please email at least **two weeks before the next month** (one week for group classes). Tuition already paid covers the remaining lessons for that month.

Cancellations & Make-Up Lessons

Notice Given	Option	Notes
< 24 hours	No make-up lesson	We offer Zoom lessons in case of illness
≥ 24 hours	1 make-up per month	Choose reschedule, Zoom lesson, or teacher video lesson

We always try to accommodate individual situations while maintaining fairness for all students.

Materials & Digital Tools

- Private lesson students receive books and materials as part of tuition.
- Group students purchase a new book set (\$25 per set or \$15 song book only) when advancing a level.

NOTE: We adhere to copyright laws and cannot photocopy licensed music. Students are welcome to bring their own books or choose favorites at local sheet-music stores.

Studio apps and digital resources include:

Piano Express (group only), Practice Space, Supersonics Piano, Boom Cards, Brooklyn Music Factory Games, and BandLab for Education.

Commitment & Attendance

Enrollment reserves your lesson time for the entire year. Consistency builds momentum and steady progress. During summer months, we offer flexible group classes, workshops, and video options so families can travel while keeping their spot in the studio.

Photo & Video Waiver

We love celebrating our students' achievements through photos and short videos on our website and social media. Students are identified only by first name. If you prefer not to have images shared, just let us know in writing — no problem at all!

<u>Acknowledgment</u>

By enrolling and submitting tuition, I understand and agree to these policies for ZRE Music Studio.

ZRE Music Studio | Lloyd Center – Portland, Oregon team@zremusicstudio.com | <u>zremusicstudio.com</u>